Northwest Community Credit Union believes in providing our employees an environment where they can flourish personally and professionally. We are proud that we have never lost sight of our founders’ commitment to providing each individual, and our community, with uncommon care. Join a team with a rich heritage of serving our region for more than 60 years.

Northwest Community Credit Union has 17 locations in Oregon. The Credit Union serves members from offices in Albany, Bend, Cottage Grove, Eugene, Grants Pass, Medford, North Bend, Oregon City, Portland, Roseburg and Springfield.

Top Reasons to Work for Northwest Community Credit Union:
- Fun and rewarding work environment
- Professional and personal development
- Generous paid time off
- Great medical, dental, and vision benefits
- 401k retirement program
- Long term disability insurance
- Employee loan discount
- Tuition fee assistance

Position Primary Purpose:
The Senior Technical Program Manager will be responsible for driving the future of NWCU products, applications, and platforms while leading cross-functional initiatives that span the breadth of the Technology Services Department. The Senior Technical Program Manager will be the catalyst that enables teams to be fully functional, productive and able to deliver highly reliable and resilient systems.

Position Duties
- Serve as lead in coordinating the tasks, documentation, and metrics to build and deliver weekly, monthly, quarterly programs and project status reporting.
- Coordinate and facilitate sprint/release planning meetings, daily stand-ups, reviews, retrospectives and demos.
- Empower team to be fully functional and productive by working in close cooperation across roles and functions, internal and external to the technology team.
- Review and recommend solutions to remove barriers to incremental progress and shield the team from external interference.
- Promote continuous improvement by frequent operational reflections.
- Enable a culture of tackling difficult questions; lead the team to resolve issues by engaging full participation and including other stakeholders when necessary.
- Share responsibility for quality of work delivered by his/her team. Hold him/herself and the team accountable.
- Review and recommend viable and best approach to agile practices, seek out and incorporate the latest best practices for implementation of the team.
- Instill a sense of urgency and integrity in team, along with a sense of team ownership towards commitments.
- Coach the team on the estimation process. May also participate in the estimation during the planning meeting.
- Help the team assess their current executions and foster the mindset of continuous improvement.

Position Qualifications
Education: Bachelor’s degree or equivalent combination of education and experience in Project Management, Business, Computer Science, Technology, or related field required.

Experience:
- Minimum 5 years of related work experience, including enterprise IT applications and infrastructure.
- 3 years of hands-on direct Project Management related to software development, DevOps engineering, or systems architecture.
- 5 years design/implementation/consulting experience with distributed applications.
Demonstrated Abilities

- A proven track record of using project management and agile best practices to capitalize on business opportunities and deliver projects on time and on budget, consistently.
- Strong leadership, partnership, collaboration and teambuilding skills.
- Excellent organizational and planning skills.
- Excellent verbal and written communication abilities.
- Strong understanding of software development methodologies.
- Strong high level understanding of web application software engineering with PHP, HTML5, CSS and JavaScript.
- Strong high level understanding of mobile application software engineering with iOS or Android platforms.
- Strong self-starter, motivated, enthusiastic, risk taker, innovative, customer service-oriented with a record of success.
- Ability to thrive with the rapid pace and constant change associated with the industry.
- Ability to successfully manage numerous projects simultaneously.
- Ability to communicate effectively, both oral and written, with internal and external contacts.

Physical Demands/ Working Conditions

Physical

Primarily a sedentary job. Frequent sitting when at desk. Finger dexterity required for computer work. Occasional walking and standing in immediate work area.

Mental

Ability to balance competing priorities and meet numerous deadlines. Continuous attention to detail. Continuous speaking and hearing when interacting with staff and vendors. Continuous clarity of vision at 20 inches or less. Continuous clarity of vision at 20 feet or more.

Environmental

Office environment. The job is performed in an office environment under very comfortable working conditions; any disagreeable elements are generally absent during normal performance of job. Infrequent, but potential exposure to potentially hazardous condition, i.e., robbery, angry customers, etc. Receives detailed instructions and procedures to be followed to minimize the risk.